



MPS Internet – Filtering and Monitoring Report 2023/24

All schools currently have Web Filtering in place to protect ALL users on school sites from accessing inappropriate web pages. The filtering works in several ways. It has a list of URLs that are on the Internet Watch Foundation (IWF) CAIC list and the police assessed list of unlawful terrorist content (on behalf of the Home Office). In addition, the filtering also has a comprehensive set of categories covering a variety of areas such as social media, games and video content such as YouTube or may relate to specific websites as they are reported or discovered.

The filtering system also notifies key members of staff if a user attempts to visit a website that is in a blocked, high-risk category. The report will provide information about the user, the site and the date and time.

Authorised members of staff will also have the ability to run detailed reports on website or user activity for the last 30 days. This will aid the school to investigate any issues should they arise

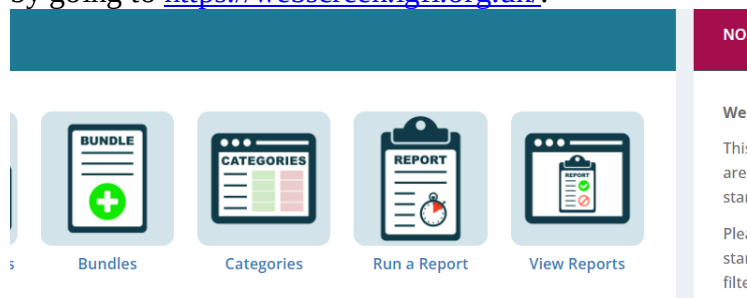
Please notify your IT Support should you need any particular web pages/ sites blocked.

Where there is a chance of mis-use of school internet, there should also be a monitoring or reporting tool available for relevant staff to access accordingly.

The majority of the schools within The Pioneer Academy use LGFL as an Internet Service Provider who, in turn, provide Webscreen (moving to new name of SchoolProtect) to monitor internet traffic.

Please visit <https://lgfl.net/services/webscreen> for more useful information.

Whilst any internet traffic is monitored in the background, the reporting thereof is accessed by going to <https://webscreen.lgfl.org.uk/>.



Any Nominated Contact (HT, SLT or IT Support) should have access to this tool which can apply, edit or remove filtering requirements or, as shown above, generate reports as required. If you require another staff member access to webscreen then you must contact LGFL directly by support.lgfl.net.

Whilst the above applies to those schools using LGFL, other sites will have a similar offering. Further information should be obtained from each site's current IT Support or ISP (Internet Service Provider).

See also:

<https://smoothwall.com/solutions/filter> which relates to some of our non-lgfl sites.

MPS - Monitoring solutions and current systems in place

- Where possible staff physically monitor screens of the users but cannot watch every pupil's actions all the time they are logged onto a device
- School does not currently have live supervision by staff on a console with device management software but the school can look into whether this is possible in the future
- School has a Smoothwall which logs ALL internet traffic in the school. Smoothwall blocks certain categories (pornography, gambling, gaming etc), but no system is perfect. However, in the event of an issue, school's IT team can trace logs using the computer IP address / name, the user and the time / date of any suspected issue. The logs are comprehensive and rely on technology, whilst having the ability to manually investigate if needs be
- There is individual device monitoring through software or third-party services – as above. All internet traffic is logged and recorded in Smoothwall

MPS - Systems in place to review the school's filtering and monitoring

- School's IT support team ensures Smoothwall is up to date and keeps abreast of requirements made of it. It also evolves (e.g. if a website is discovered to be getting through the filtering, then IT support can manually intervene to block it – and vice versa to allow sites that are required by the school)
- KS2 children all have their own log in credentials. At present Foundation and KS1 pupils use shared credentials. As per recent DfE guidance it is advised that ALL pupils have their own credentials so school needs to make a decision on this moving forward
- School does not have monitoring software on all school devices as Smoothwall is not an installed piece of software. However, if a device accesses the internet through either a network cable or the school Wi-Fi then all internet traffic will be logged
- Staff are made aware, annually on the first INSET day of the new school year, of the changes in the filtering and monitoring policy and their responsibility to ensure online safety via the Acceptable Use of ICT Policy, Safeguarding and Child Protection Policy and KCSIE Part 1